

Important Content Update Message

We are currently updating the OP Help Center content for OP 20. We appreciate your patience as we continue to make these updates. To locate the version of your software, navigate to: **Help tab > About**

Why are there duplicate charges for Surveys and Labs on superbills?

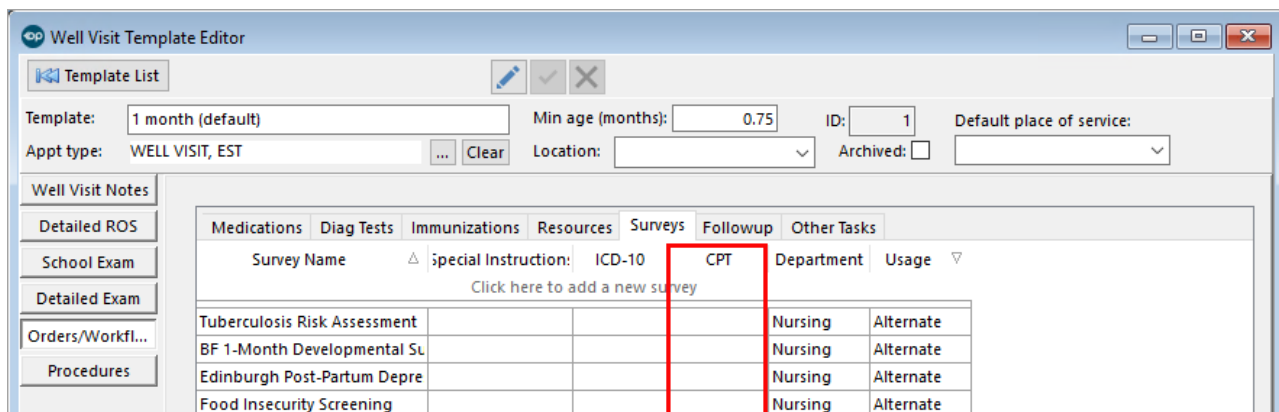
Last Modified on 01/04/2021 3:47 pm EST

Duplicate charges typically occur for Surveys and Diagnostic Tests because a CPT code has been associated with the item in the Order/Workflow tab in the Encounter or Well Visit Templates. To avoid these duplicate charges, it is recommended to associate the CPT code in the respective setup area of OP for Surveys and Diagnostic Tests and **not in the template**. Within Encounter Templates, only Procedures should have CPT codes associated. Further, no E/M Codes should be attached to Encounter Templates.



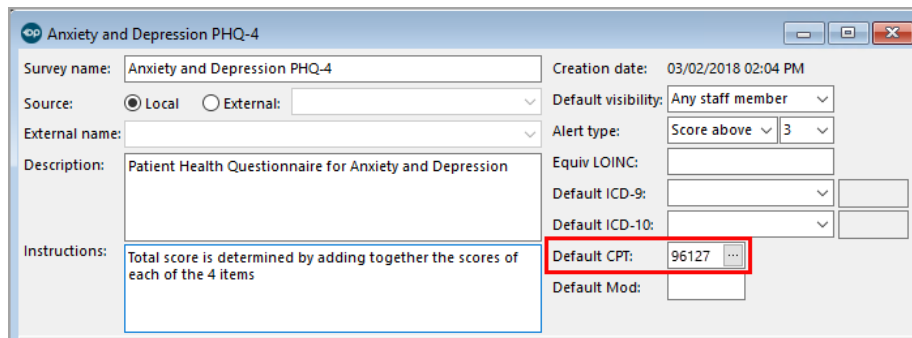
Tip: Applying a Procedure Template more than once will cause duplicate CPT codes to appear under Coding within the template. Remember to remove any duplicate codes prior to saving the Note. Saving the Note will cause these duplicates to automatically push to the superbill.

1. Review your templates to see if a CPT code has been associated with a Survey or Diagnostic Test in the template.
 - a. Navigate to **Clinical tab > Encounter Templates or Well Visit Templates** and select a template.
 - b. Click the **Orders/Workflow** tab.
 - c. Click the **Surveys** tab, and confirm that the CPT field is blank.
 - d. Click the **Other Tasks** tab, and confirm there are no CPT codes associated with Diagnostic Tests **Note:** While Diagnostic Tests are typically tasked from the Diag tests tab and not the Other Tasks tab, it is still recommended to check Other Tasks for CPT codes that may be causing duplicate charges.



Survey Name	Special Instruction	ICD-10	CPT	Department	Usage
Tuberculosis Risk Assessment				Nursing	Alternate
BF 1-Month Developmental Su				Nursing	Alternate
Edinburgh Post-Partum Depre				Nursing	Alternate
Food Insecurity Screening				Nursing	Alternate

2. Review Survey setup by navigating to **Clinical tab > More button (Customize group) > Surveys** Once you open the Survey, you'll associate the CPT Code by entering it or selecting it in the **Default CPT** field.



Anxiety and Depression PHQ-4

Survey name: Anxiety and Depression PHQ-4 Creation date: 03/02/2018 02:04 PM

Source: ☒ Local ☐ External: Default visibility: Any staff member

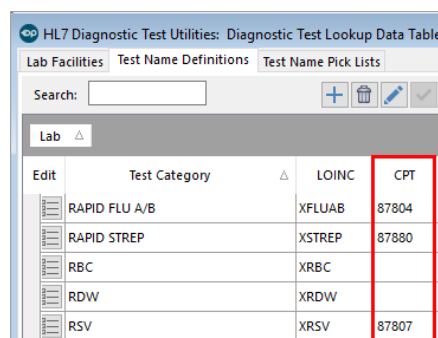
External name: Alert type: Score above 3

Description: Patient Health Questionnaire for Anxiety and Depression Equiv LOINC: Default ICD-9: Default ICD-10: **Default CPT: 96127** Default Mod:

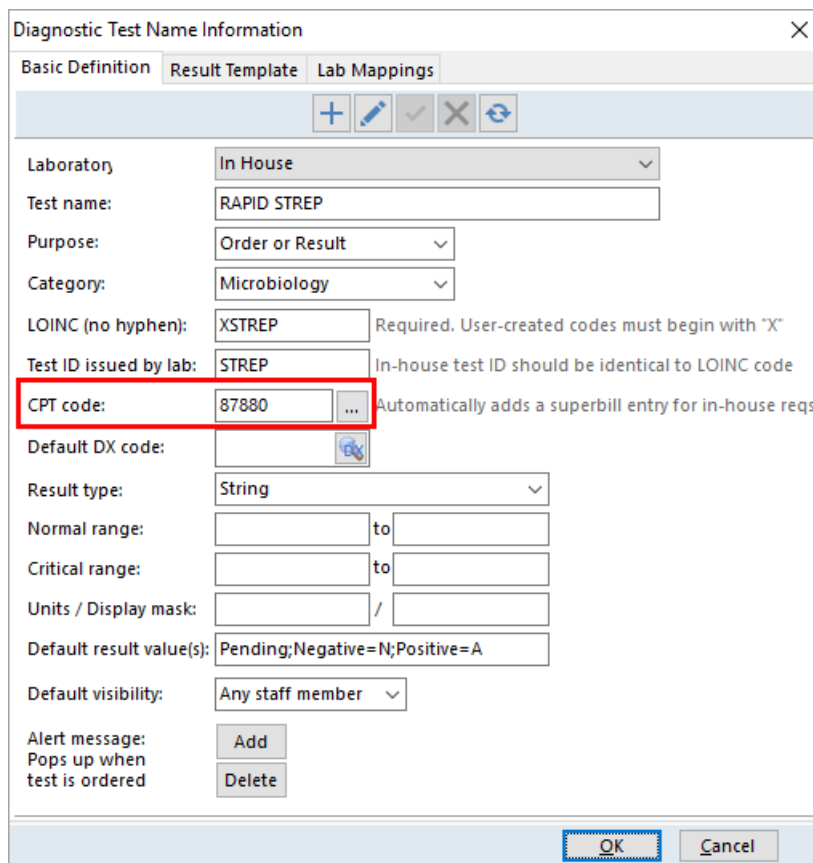
Instructions: Total score is determined by adding together the scores of each of the 4 items

3. Review Diagnostic Test setup by navigating to **Clinical tab > More button (Customize group) > Diagnostic Tests** Once you open the Test, you'll associate the CPT Code by entering it or selecting it in the **CPT code** field.

Tip: Rather than open up each Test to confirm the CPT code is associated, you can easily review the list of Tests to which Tests do not have a CPT code already associated.



Lab	Test Category	LOINC	CPT
	RAPID FLU A/B	XFLUAB	87804
	RAPID STREP	XSTREP	87880
	RBC	XRBC	
	RDW	XRDW	
	RSV	XRSV	87807



Diagnostic Test Name Information

Basic Definition Result Template Lab Mappings

Laboratory: In House

Test name: RAPID STREP

Purpose: Order or Result

Category: Microbiology

LOINC (no hyphen): XSTREP Required. User-created codes must begin with "X"

Test ID issued by lab: STREP In-house test ID should be identical to LOINC code

CPT code: 87880 Automatically adds a superbill entry for in-house reqs

Default DX code:

Result type: String

Normal range: to

Critical range: to

Units / Display mask: /

Default result value(s): Pending;Negative=N;Positive=A

Default visibility: Any staff member

Alert message: Add Delete

OK Cancel