
What It Means to Be a Patient-Centered Medical Home (2 Part Series)

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About

This video series provides insight into what it means to be a Patient-Centered Medical Home (PCMH). OP's NCQA PCMH Certified Content Expert, Cindy Malek, leads a discussion with Cyndi Kirchoff, RN, Triage Manager at Triangle Pediatrics in North Carolina, and digs deep into the history behind becoming a Patient-Centered Medical Home, achieving proactive clinical management, and the importance of follow-up.

Part 1: The Patient-Centered Medical Home

Part 2: Closing Care Gaps
