

Are patient accounts disabled on the Patient Portal when their status is updated to Transferred in OP?

Last Modified on 09/13/2021 12:46 pm EDT

When the patient status is changed to Transferred in OP, it does **not** automatically disable the patient's portal account. The Practice will need to log into the Practice Portal and disable the account.

ACCOUNT SETTINGS	
Status	Registered Disable
PIN/VQ	Pin Already Assigned Generate PIN
Login email	(No Registered Email)
Password	
Registered on	9/2/2021
App-specific Access i	Generate Passcode