

Office Practicum Release Updates August 2022 (OP 20.17.12)

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About Phased Releases

OP's releases are currently being released in phases and are rolled out to groups of Practices. Each Practice will receive email communication (sent to the Primary Practice Contact we have on file) announcing the availability of each OP release. On-Premise Practices can find instructions for completing the OP update [here](#). If needed, our professional services team can perform this update for you at our standard rates. Before reporting any issues specific to the release, check the [Support Trends](#) for topics that have been reported.

*To make sure you're viewing the correct information for your Practice, refer to the **Build Number** located in OP under [Help > About](#).*

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Office Practicum 20.17.12 Release

Availability

Cloud August 6, 2022 / **On-Premise** August 8, 2022.

The following has been removed with the release of 20.17.12 due to performance issues, "Ability to filter the Message Center by the Sender column".

Release Notes

[Click here](#) to open and print a PDF copy of the OP 20.17.12 Release Notes.