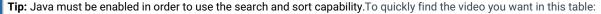# Videos

Last Modified on 03/19/2024 11:41 am EDT

About

This page lists the videos available on the OP Help Center. These videos can be used to supplement the help articles available, but are not meant to comprehensively cover all topics. For more information on our interactive eLearning training option, with full training curricula for each role, see the OP Training Solutions page.

OP's Video Library

Tip: Java must be enabled in order to use the search and sort capability. To quickly find the video you want in this table:

- **Filter**: Enter specific keywords (or a character string) in the filter bar. As you enter characters in the filter bar, the rows not containing those characters will become hidden. The visible rows display based upon the characters in the row that match the characters in the filter bar. The more characters you enter, the more the table will be filtered. Please only use keywords and correct spelling. You can use letters and numbers. **Do not use commas to separate keywords**.
- **Sort**: You can sort A - Z and Z - A by clicking on a column header.

Show 50 entries

Filter:

Video Title	Description	Category
A Closer Look at Time in OP Video	This video provides a closer look at how Time is tracked in OP to support the 2021 Office Visit E/M Coding and Documentation Changes.	Provider/Nurse
Add, Modify, or Remove Proxy Access to a Patient's Portal Account	A Proxy is a person who is authorized to view a medical record. A Proxy can have access to the medical record indefinitely or expire by a specified date. A Proxy may be assigned, for example, in cases of child welfare.	Administrator
Adding New Staff Members in OP - Quick Tip	This OP Quick Tip video shows you the basics of how to add new staff members in OP.	Quick Tip - Administrator
Advanced Workflow Rules Engine (OP AWARE): Add + Edit Rule	This video shows how to create an OP AWARE Rule to add a modifier to one CPT Code, and add an additional CPT Code with its own set of modifiers.	Billing
Advanced Workflow Rules Engine (OP AWARE): Edit Rule	This video shows how to create an OP AWARE Edit Rule to add a modifier to one CPT Code when it occurs on the same superbill as another CPT Code.	Billling
Advanced Workflow Rules Engine (OP AWARE): Remove Rule	This video shows how to create an OP AWARE Remove Rule to remove a CPT Code when it occurs on superbills for a specific Payer.	Billing
Advanced Workflow Rules Engine (OP AWARE): Split Rule	This video shows how to create an OP AWARE Split Rule to split one superbill's charges into two separate claims, for two separate responsible parties, and Insurance Payer and SP.	Billing

Video Title	Description	Category
Alerts Overview - Quick Tip (Feature Coming Soon!)	This OP Quick Tip video shows you an overview of the upcoming Alerts feature in OP.	Quick Tip - All Roles
Alerts Permissions - Quick Tip (Feature Coming Soon!)	This OP Quick Tip video shows you an overview of the permissions for the upcoming Alerts feature in OP.	Quick Tip - All Roles
Anytime Pediatrics Telehealth Integration Video	Watch to see how Anytime Pediatrics is integrated with OP.	All Roles
Applying Schedule Templates: Apply To/ Reapply To - Quick Tip	This OP Quick Tip video shows you the basics of applying schedule templates in OP.	Quick Tip - Front Desk
Applying Schedule Templates: Leap Year - Quick Tip	This OP Quick Tip video shows you how to apply leap year schedule templates in OP.	Quick Tip - Front Desk
Applying Schedule Templates: Overview - Quick Tip	This OP Quick Tip video shows you an overview of applying schedule templates in OP.	Quick Tip - Front Desk
Appointment Move-Up Option	Learn how to use the appointment move-up option and access the Patient Rescheduling List.	Front Desk
Beyfortus 2mL Administration - Quick Tip	This OP Quick Tip video shows you how to administer Beyfortus 2mL	Quick Tip - Nurse/Provider
Billing Setup - Fee Schedule Maintenance Video	This video explains how to set up a fee schedule.	Billing
Billing Setup - Insurance Contracts Video	This video explain how to set up insurance contracts in OP.	Billing
Care Plans Actions - Quick Tip	This OP Quick Tip video shows you the basics of Care Plans Actions.	Quick Tip - Provider/Nurse
Care Plans Building Triggers and Conditions - Quick Tip	This OP Quick Tip video shows you the basics of Care Plans, Building Triggers and Conditions.	Quick Tip - Provider/Nurse
Care Plans CQM Lists - Quick Tip	This OP Quick Tip video shows you the basics of Care Plans CQM Lists.	Quick Tip - Provider/Nurse
Care Plans Item Definition Does Not Match - Quick Tip	This OP Quick Tip video shows you what to do if the care plan item definition does not match.	Quick Tip - Provider/Nurse
Care Plans Items - Quick Tip	This OP Quick Tip video shows you the basics of Care Plans Items.	Quick Tip - Provider/Nurse
Care Plans Overview - Quick Tip	This OP Quick Tip video shows you the basics of Care Plans Overview.	Quick Tip - Provider/Nurse

Video Title	Description	Category
Care Plans Test Not Completed - Quick Tip	This OP Quick Tip video shows you the basics of Care Plans Test Not Completed.	Quick Tip - Provider/Nurse
Care Plans Troubleshooting - Quick Tip	This OP Quick Tip video shows you the basics of Care Plans Troubleshooting.	Quick Tip - Provider/Nurse
Carequality Document Requests - Quick Tip	This OP Quick Tip video shows you the basics of Carequality Document Requests.	Quick Tip - Provider/Nurse
Carequality Outbound Pt Info - Quick Tip	This OP Quick Tip video shows you about outbound patient info in Carequality.	Quick Tip - Provider/Nurse
Carequality Overview - Quick Tip	This OP Quick Tip video shows you the basics the Carequality feature.	Quick Tip - Provider/Nurse
Carequality Permissions - Quick Tip	This OP Quick Tip video shows you permissions needed to use Carequality.	Quick Tip - Provider/Nurse
Carequality Privacy - Quick Tip	This OP Quick Tip video shows you the change the Carequality privacy level for a patient.	Quick Tip - Provider/Nurse
CHADIS Surveys Setup - Quick Tip	This OP Quick Tip video shows you how to set up CHADIS surveys in Office Practicum.	Quick Tip - Nurse/Provider
Customize the Ribbon in OP	This video shows you how to minimize the Main Navigation Panel (Smart Toolbar), organize the ribbon tabs, and organize the buttons within groups.	All Roles
DB Viewer - Exporting Data From the Cloud - Quick Tip	This OP Quick Tip video shows you how to export data from the cloud (Database Viewer).	Quick Tip - Admin
Delete Old Reports - Quick Tip	This OP Quick Tip video shows you how to delete old reports.	Quick Tip - Administrator
Demographic Analysis and Recall (DAR) Send Messages for Recall	Learn how to send messages after running a recall report using the Demographic Analysis/Recall reports.	All Roles
Demographic Analysis and Recall: Create a Patient Demographics List	Learn how to create a Patient Demographics List - this must be run prior to continuing on to run the Clinical Recall, Care Plan Recall, and the Vaccine Status Recall reports.	All Roles
Demographic Analysis and Recall: Run a Care Plan Recall Report	Learn how to run a Care Plan Recall Report to recall patients due for items associated with one or more Care Plans.	All Roles
Demographic Analysis and Recall: Run a Clinical Recall Report	Learn how to run a Clinical Recall Report to recall patients by Problem, Medication Allergy, Medication, or Labs.	All Roles
Demographic Analysis and Recall: Run a Vaccine Status Recall Report	Learn how to run the Vaccine Status Recall Report to recall patients who are due, behind, or due in the future for a specific vaccine or all vaccines.	All Roles

Video Title	Description	Category
Demographic Analysis and Recall: Run a Vaccines Given Report	Learn how to run the Vaccines Given Report based on a vaccination date range and Lot designation for vaccines given.	All Roles
Document an Adverse Reaction Video	Learn how to document an adverse reaction to a vaccine in Office Practicum.	Provider/Nurse
Document an Immunity Video	Learn how to document an immunity in Office Practicum.	Provider/Nurse
Duplicate Existing User as New User - Quick Tip	This OP Quick Tip video shows you the basics of how to duplicate an existing user to use to add a new user in OP.	Quick Tip - Administrator
Edit Vaccine from Complete List	This video shows you how to enter a complete vaccine list in Office Practicum.	Provider/Nurse
eFax Virtual Learning Event	This article contains a recording of the eFax Virtual Learning Event, presented on 5/4/2022, and access to the presentation slide deck and Q&A resources.	Front Desk
eFax: Overview - Quick Tip	This OP Quick Tip video shows you a basic overview of eFax in OP.	Quick Tip - All Roles
eFax: Sending Faxes from OP (Outbound)	Learn how the fax cover sheet is populated, how to start eFax messages from several different areas in OP, how to complete the Message window, and where to view eFax statuses.	Front Desk
eFax: Setup - Quick Tip	This OP Quick Tip video shows you a basic overview of eFax setup in OP.	Quick Tip - All Roles
eLabs Checking Order Status - Quick Tip	This OP Quick Tip video shows you how to check order status in eLabs.	Quick Tip - Provider/Nurse
eLabs Completing the Form - Quick Tip	This OP Quick Tip video shows you how to complete the form for eLabs.	Quick Tip - Provider/Nurse

Showing 1 to 50 of 124 entries

Previous

123

Next