

Upcoming Webinars

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We are happy to announce Webinar offerings for new features, upcoming changes, advanced trainings, and best practices! Navigate through the tabs below to view our current webinar offerings and registration links. To view all our recorded webinar offerings, click here.

Training Webinars Product Webinars

Optimizing the OP Claim Scrubber	Reducing Insurance A/R with EOB Payment Posting
Role: Billing Description: Keeping up with the world of Medical Billing can be a hefty lift for any practice. With the assistance of the OP Claim Scrubber, you have the most current AMA & CMS information at your fingertips. Understanding the information returned from the OP Claim Scrubber and how to effectively incorporate it into your billing and coding practices will put you on the right track to cleaner claim submission and faster reimbursement turnaround. Join us to: • View an overview of the OP Claim Scrubber dashboard • Review the suggested workflow once the OP Claim Scrubber has been implemented • Navigate ANSI edits - what they are and how to overcome them Click here to watch the webinar!	Role: Billing Description: Here comes the money, now what do I do? We will show you how to post all of your paper EOBs! Join our training team to learn how to: • Learn how to post a paper EOB • Interest Payments • Payer Refunds • Payer Recoups • Payer Overpayments Click here to watch the webinar!
Leveraging Your Demographic Data Using Demographic Analysis and Recall (DAR)	PMX Manual Messages





Role: Clinical

Description: This webinar will guide you through the steps to pull your vaccine reports and clinical reports using the Demographic Analysis and Recall (DAR). Join us to learn how to:

- Pull various vaccine reports
- Pull reports to see what patients are due for Well Visits
- Run reports for clinical recalls
- Send recall reminders
- Create/Print Letters from the Demographic Analysis Recall Report
- · Send messages

Click here to watch the webinar!

Role: Practice Management

Description: Patient Message eXchange (PMX) is a way to manually contact parents and patients for various one time communication needs. Join us to learn how to:

- Understand what Patient Message eXchange can do
- Configure PMX
- Develop a workflow for your office to incorporate use of Patient Message eXchange

Webinar Recording Coming soon!

