

# Claim Scrubber Impact on Other Billing Areas

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 This is a contracted feature. Contact [solutions@officepracticum.com](mailto:solutions@officepracticum.com) to learn about implementing this in your Practice.

## About

The Claim Scrubber has an impact on other areas in Billing, including Claim Status History entries and the Claims A/R tab. This article will identify these changes.

- Claim Status History Entries
- Claims A/R Tab

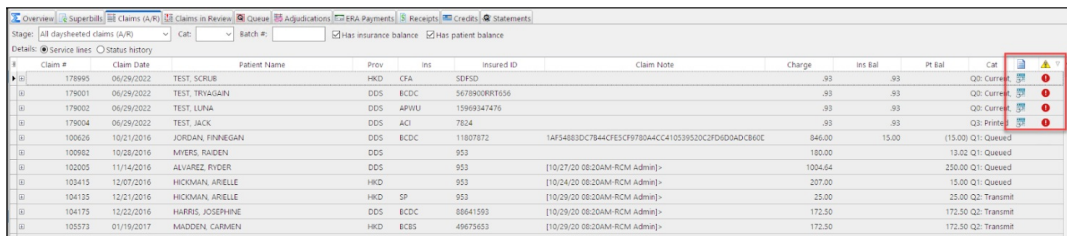
## Claim Status History Entries


Three new claim status histories have been added to OP to enhance the claim scrubbing working. Users will see these claim statuses in the **Claim Status History** grid to help track the claim along the process.


Claim Status History Entry	Long Name	Description
SP	Scrub Passes	Scrub Passes will appear when the claim has been scrubbed and does not return any errors.
SNR	Scrub Needs Review	Every time a claim is scrubbed and returns an error report an entry of SNR will appear. If the claim is scrubbed 4 times, there will be 4 entries of SNR.
SBE	Scrub Bypassed without Edits and Queued	Scrub Bypassed without edits and queued will appear when the user who has the security permissions has queued the claim without making the recommended edits.



## Claims A/R Tab

Claims that have been scrubbed and return errors can be viewed from the Claims A/R tab of the Billing Center.



#	Claim #	Claim Date	Patient Name	Prov	Ins	Insured ID	Claim Note	Charge	Ins Bal	PI Bal	Cat	Claims in Error
	178995	06/29/2022	TEST, SCRUB	HKD	CFA	SDFSO		.93	.93		Q2: Current	
	179001	06/29/2022	TEST, TRYAGAN	DDS	ECDC	567890RRT656		.93	.93		Q2: Current	
	179002	06/29/2022	TEST, LUNA	DDS	APWU	15969347476		.93	.93		Q2: Current	
	179004	06/29/2022	TEST, JACK	DDS	ACI	7824		.93	.93		Q3: Printed	
	100626	10/21/2016	JORDAN, FINNEGAN	DDS	ECDC	11807872	1AF34883DC7B44CFE5CF9730A4CC41039530C2FD6D9DADC860C	846.00	15.00		(15.00) Q1: Queued	
	100962	10/26/2016	MYERS, MADEN	DDS		953		180.00			19.02 Q1: Queued	
	103005	11/14/2016	JUAREZ, RYDER	DDS		953	[10/27/20 08:20AM RCM Admin]	1004.64			250.00 Q1: Queued	
	103415	12/07/2016	HICKMAN, ARIELLE	HKD		953	[10/24/20 08:20AM RCM Admin]	207.00			15.00 Q1: Queued	
	104135	12/21/2016	HICKMAN, ARIELLE	HKD	SP	953	[10/29/20 08:20AM RCM Admin]	25.00			25.00 Q2: Transmtd	
	104175	12/22/2016	HARRIS, JOSEPHINE	DDS	ECDC	88641593	[10/29/20 08:20AM RCM Admin]	172.50			172.50 Q2: Transmtd	
	105573	01/19/2017	MADDEN, CARMEN	HKD	ECBS	49675653	[10/29/20 08:20AM RCM Admin]	172.50			172.50 Q2: Transmtd	

- A new **Claims in Error** column has been added to the Claims A/R tab and will display a red  when the claim is flagged for review.

 **Warning:** Flagged claims with a red  cannot be queued from the A/R tab. They can only be queued from the **Claims in Review** tab.

- The **Claim Report** column has also been added. You will be able to quickly and easily see the scrubbing report without opening the claim by clicking the **report** icon found in the Claim Report column. This will open a pop-up with the details of the scrubbing report.
  - Claims that are flagged for review can still be edited here. Editing the claim and viewing the **Scrub Report** follows the same steps as editing and viewing from the Claims in Review tab. See the [Navigating the Claims in Review Tab](#) article for more information.
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