

OP Compliance Corner

Last Modified on 11/14/2023 10:18 am EST



This page is intended to help our practices remain in compliance while using the Office Practicum Software.

Version Compliance

On-Premise Practices

Clients are reminded to check emails and our release note pages regularly. In order to receive continuing support, clients agree to install and train on all upgrades to its production version of OP on a regular basis such that the most current version of OP, and the immediately previous version of OP for three (3) months after a new release, unless otherwise agreed to in writing. Link to Release Note Section:

Cloud Practices

OP Updates are applied automatically for your software so you always remain in compliance.

Hardware Compliance

On-Premise Practices Using Windows Server 2012: Time to Upgrade!

At Office Practicum, the security of our systems and your patient data is our top priority. We take this responsibility very seriously, which is why we wanted to give you a friendly heads-up that Microsoft will no longer be supporting **Windows Server 2012/2012 R2** after **October 10, 2023**.

Unsupported operating systems no longer receive security updates from the manufacturer, which could pose a risk to your data security. It's important to keep your environment updated to ensure that your patients' data remains protected. **Starting in the first half of 2024**, we will discontinue support for clients who are still running OP on Windows Server 2012/2012 R2.

But don't worry, we've got your back! Now is a great time to consider migrating to the OP Cloud environment - when you do, you won't have to worry about costly maintenance and server upgrades. Alternatively, you may also continue working with your IT provider to plan to upgrade your server.

Regardless of your choice, we care about your security and want to make sure you have the most secure environment possible for your patient data. Check out a few of these helpful resources for more information on converting to the Cloud:

- [Client Server to Cloud Transition - Help Center Library](#)
- [Overview & Benefits of the Cloud](#)
- [Cloud Conversion FAQs](#)
- [Cloud Minimum Requirements](#)
- [Cloud Privacy & Safeguards](#)

If you have any questions, don't hesitate to reach out via the Support Hub. If you'd like more information or to discuss converting to the Cloud, shoot us an email and we'll have your Account Manager reach out. Thank you for being a valued part of the OP family, and we look forward to helping you ensure the continued safety of your data!

OP Application Compliance

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On-Premise Clients

OP teams are always working to improve your experience and remain up to date with the latest technology changes. Earlier this year, we began sending notices about an important middleware update that needs to be deployed to your system. The middleware service is called "OPEN", and it is responsible for extracting data from your OP database and formatting it in such a way so it can transport data securely and safely across your various internal and external OP interfaces. This update contains important performance improvements and security updates in order to keep your OP system within regulatory compliance.

The update will need to be performed outside of business hours to ensure there are no interruptions to your daily workflow.

[Full step by step instructions:](#)

1. Make sure you are on the most up to date [version of OP](#).
2. Follow [instructions](#) from our help center.

If you would like OP to assist you, please contact our support team support@officepracticum.com and we can schedule a date and time, additional fees will apply.
