

# Financial Analytics (PA): Insurance A/R Summary & Worklist

Last Modified on 10/01/2024 9:46 am EDT

🔒 This is a contracted feature. Contact [solutions@officepracticum.com](mailto:solutions@officepracticum.com) to learn about implementing this in your Practice.

Version 21.3

**Path: Tools tab > Reporting button > Financial Analytics > Insurance A/R Summary**

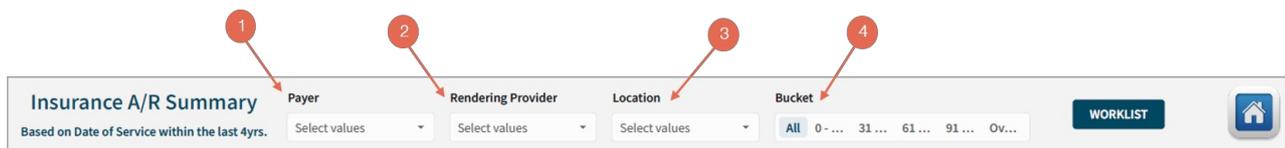
## When to Use this Report

Use this dashboard to view outstanding Insurance A/R and work the outstanding claims from the worklist. You can see your providers and payers with the highest outstanding A/R. This dashboard looks to only outstanding A/R with an insurance company and excludes claims with a Self-Pay payer.

## About Insurance A/R Summary & Worklist

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- [Insurance A/R Summary Overview](#)
- [Insurance A/R Worklist Filters](#)
- [Insurance A/R Worklist](#)

## Insurance A/R Summary Filters



Number	Section	Description
1	Payer	Use this filter to select the payer(s) you wish to search by.
2	Rendering Provider	Use this filter to select a provider(s) who performed the service with an outstanding balance.
3	Location	Use this filter to select the Location(s) of the patients with outstanding balances.
4	Bucket	Use this filter to select the A/R Aging bucket you wish to view.

## Insurance A/R Summary Overview

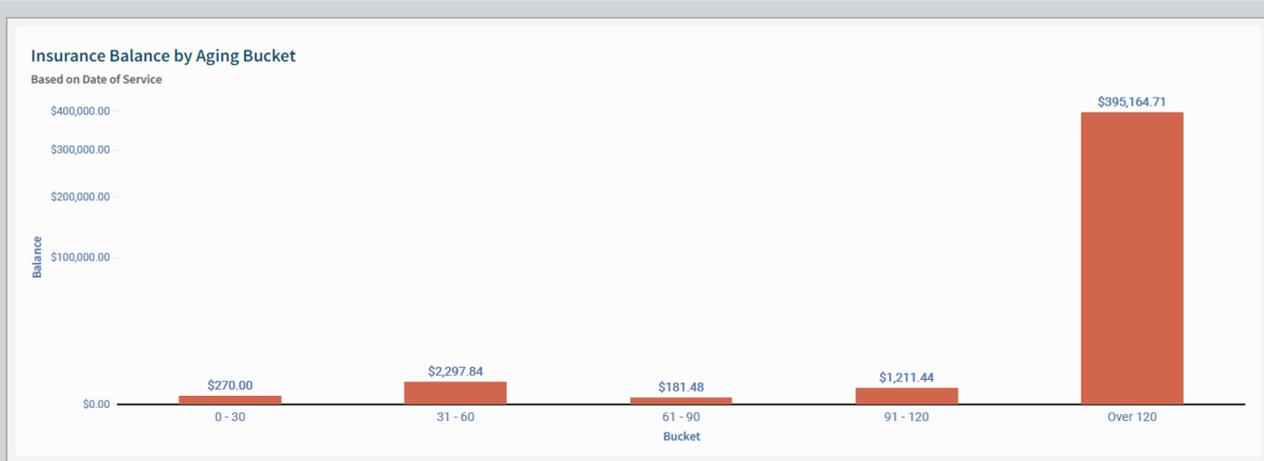
**Insurance Balance by Aging Bucket**

**Type of report** Bar Graph

**Displays:** This shows the outstanding Insurance A/R by age (0-30 days, 31-60, 61-90, 90-120, 120+).

**Details:**

- Balance: The dollar amount of the combined insurance balances.
- Bucket: The A/R Aging bucket that the insurance balance falls into.



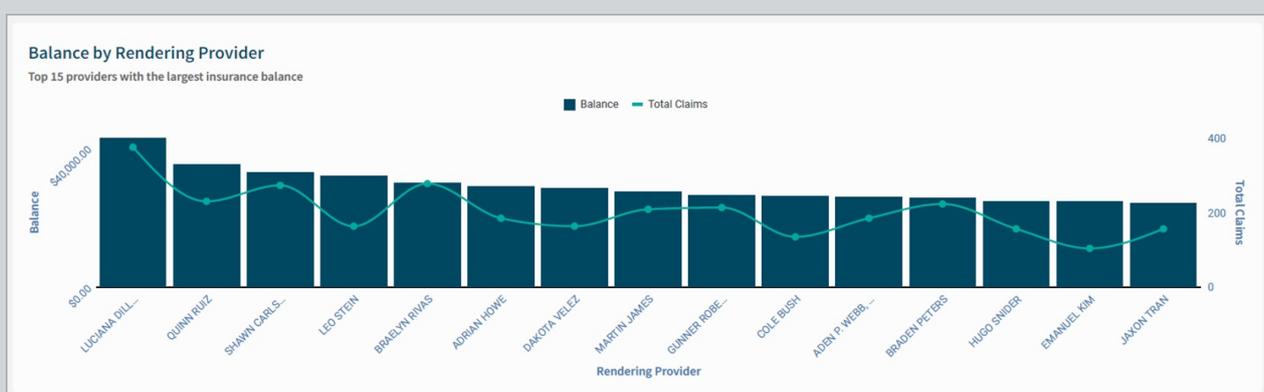
**Balance by Rendering Provider**

**Type of report** Bar Graph

**Displays:** A quick look at which provider has the most outstanding Insurance A/R and their claim count.

**Details:**

- Balance: The dollar amount of the insurance balance.
- Rendering Provider: The name of the rendering provider for that insurance balance.
- Total Claims: The number of total claims for each rendering provider.



**Balance by Payer**

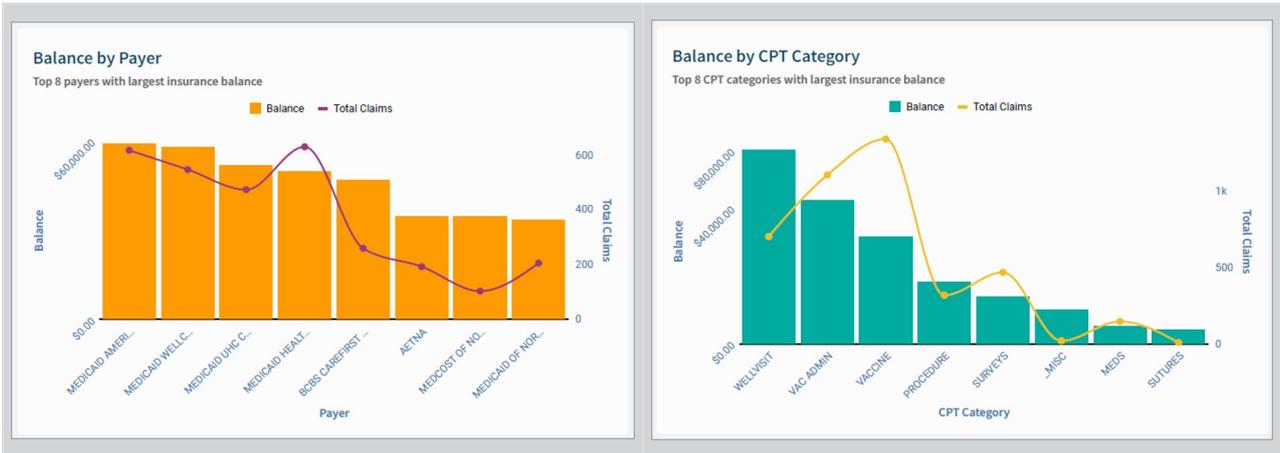
**Type of report** Bar-graph

**Displays:** A look at the top 10 payers with the most outstanding A/R, including data points for Total Claims for each payer.

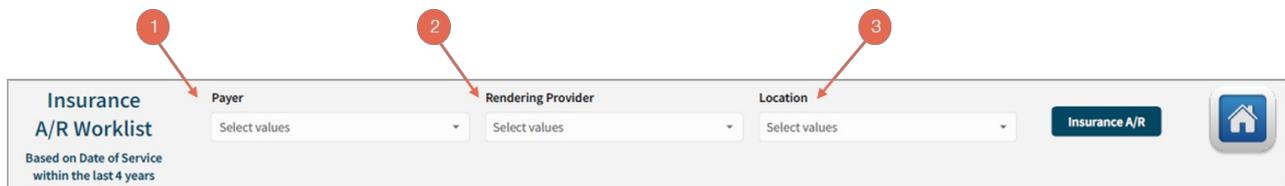
**Balance by CPT Category**

**Type of report** Bar-Graph

**Displays:** A look at the outstanding Insurance A/R based on CPT Category, including data points for Total Claims for each CPT Category.



### Insurance A/R Worklist Filters



**Insurance A/R Worklist**  
Based on Date of Service within the last 4 years

1. Payer: Select values

2. Rendering Provider: Select values

3. Location: Select values

Insurance A/R 

Number	Section	Description
1	Payer	Use this filter to select the payer(s) you wish to search by.
2	Rendering Provider	Use this filter to select a provider(s) who performed the service with an outstanding balance.
3	Location	Use this filter to select the Location(s) of the patients with outstanding balances.

### Insurance A/R Worklist

**Insurance A/R Worklist: Patient Details**

**Type of report** Bar Graph

**Displays:** A worklist of all patient claims with outstanding A/R.

**Details:**

- Filter by Claim number, Patient number, and/or Aging Bucket.
- Summary: Shows the total patient balance based on the filters selected.

**Patient Details**

Claim #  Patient #  Bucket

Claim #	Date	Patient	Balance	Rendering Provider	Billing Provider	Payer	Location	Claim Note	Bucket
1001...	11/02...	3949 SAMANTHA ...	\$108...		326 MARTIN JAM...	HEALTH HEALTHCHOICE	Eastside L...	B59C9E1C30035B3536FFC88B19C7B3A6B0230	Over 1...
1002...	11/03...	24084 ALLJAH PAUL	\$0.04		326 MARTIN JAM...	MCDNC MEDICAID OF NORTH CAROLINA	Eastside L...	20C9C5D90186EC6C8778436E1C0835D9C1019133F445E8AA48937BE2D09977...	Over 1...
1006...	11/05...	103728 DEXTER M...	\$20.00	324 BRADEN PET...	324 BRADEN PET...	MEDCOS MEDCOST OF NORTH CAROLINA	Southside ...	D1C420CFFEB82EA1FA9C4FCCA04DED9E97F410B86EB112AEC7757AB5271F...	Over 1...
1006...	11/05...	32553 AYLAY CLAY...	\$18.00		338 DAKOTA VEL...	MCDNC MEDICAID OF NORTH CAROLINA	Northside ...	FC2349BA3280BF66D81368D69C29B31ED3B41AA9244236185B0D548BC52F...	Over 1...
1008...	11/05...	29165 CADEN FOL...	\$33.00		330 JAXON TRAN	BCBS BCBS CAREFIRST MARYLAND	Southside ...		Over 1...
1008...	11/06...	100362 ALLYSON ...	\$5.00	330 JAXON TRAN	330 JAXON TRAN	HEALTH HEALTHCHOICE	Eastside L...	31378E0E4366D6258B53BF5BE6D07A1038327EEC	Over 1...
1011...	11/06...	98941 COLIN LOPEZ	\$105...	330 JAXON TRAN	330 JAXON TRAN	BCBS BCBS CAREFIRST MARYLAND	Eastside L...		Over 1...
1014...	11/06...	24112 LIAM MCCO...	\$61.00		322 PHOEBE BLA...	HEALTH HEALTHCHOICE	Eastside L...	B634215F35B5911F6CA871E51ECE6C6F96D40AF276C74CF72D9B2AF8C8735...	Over 1...
1008...	11/07...	109923 HARVEY D...	\$28.00		328 GUNNER ROB...	MCDNC MEDICAID OF NORTH CAROLINA	Eastside L...	2231679A1BEE99ED8D897D49609E56A38FE3CECC91D531CC8AE5D15A41CD...	Over 1...
1011...	11/08...	98941 COLIN LOPEZ	\$40.00	330 JAXON TRAN	330 JAXON TRAN	BCBS BCBS CAREFIRST MARYLAND	Eastside L...		Over 1...
1013...	11/10...	34771 RAYMOND ...	\$109...		342 FRANCIS CO...	MCDNC MEDICAID OF NORTH CAROLINA	Northside ...		Over 1...
1014...	11/11...	112212 NICOLE H...	\$25.00		327 BRAELYN RIV...	HEALTH HEALTHCHOICE	Eastside L...	86D14C71431AC0A98A7DA47E98345F0384C339D4CC22E609D6FF40C1D172A...	Over 1...
1022...	11/12...	117161 EZEKIEL M...	-\$10...	333 LUCIANA DIL...	330 JAXON TRAN	AETNA AETNA	Eastside L...		Over 1...
1019...	11/14...	116872 HENDRIX ...	-\$0.01	320 ADEN P. WEB...	320 ADEN P. WEB...	MCDNC MEDICAID OF NORTH CAROLINA	Eastside L...		Over 1...
1025...	11/17...	34223 SAGE BENT...	\$22.00		326 MARTIN JAM...	MCDNC MEDICAID OF NORTH CAROLINA	Northside ...	94CA0E962C066969F481B929B29A2A8B0852794B17FC549451ADB713DCD9D...	Over 1...
1276...	11/20...	81944 MILA BYRD	\$0.64	330 JAXON TRAN	330 JAXON TRAN	MCDNC MEDICAID OF NORTH CAROLINA	Eastside L...	5F2638B5FE2077953A9678D1EEF9FD74A5366953BDD28FAD3050AB27AC881...	Over 1...
1034...	11/25...	103376 FINN BENT...	-\$0.01	316 CASH SUARE...	324 BRADEN PET...	HEALTH HEALTHCHOICE	Eastside L...	CD42EFA3795140C3B4F64C09567A947400484F1C1FE112C559925223E0F042...	Over 1...
1048...	11/25...	32864 GRACELYN...	\$105...	328 GUNNER ROB...	328 GUNNER ROB...	MEDCOS MEDCOST OF NORTH CAROLINA	Eastside L...	16F331D0D21ACB7C56186B9376E	Over 1...
1053...	12/07...	115375 OLIVER LE...	\$5.00	326 MARTIN JAM...	326 MARTIN JAM...	HEALTH HEALTHCHOICE	Eastside L...	2E2B1EBE48256F70CC96D492DE1368E3889192C48F73B62668905B25E4382...	Over 1...
1063...	12/11...	15825 HATTIE CO...	\$9.76	341 EMANUEL KIM	324 BRADEN PET...	TRCST TRICARE EAST	Eastside L...		Over 1...
1103...	01/11...	12274 EZRA HOBBS	-\$75...	336 COLE BUSH	336 COLE BUSH	BCBS BCBS CAREFIRST MARYLAND	Eastside L...	Free Text Field ****	Over 1...
1112...	01/11...	88375 QUENTIN B...	-\$1.00	335 QUINN RUIZ	327 BRAELYN RIV...	MCDNC MEDICAID OF NORTH CAROLINA	Southside ...		Over 1...
1368...	01/12...	33305 LEO BROWN	-\$100...	326 MARTIN JAM...	326 MARTIN JAM...	AETNA AETNA	Northside ...	324DAD31F079040DED8F94C6AC3EC99B4EEB8BED48835228A1113C0287D3	Over 1...
1113...	01/18...	31412 RIVER SWEET	\$39.01	332 LEO STEIN	332 LEO STEIN	MCDNC MEDICAID OF NORTH CAROLINA	Eastside L...	B4312EDDF4AC4A00904AE898DE9382CF9A52E969C72D0A52C59F0ED78C866...	Over 1...
1118...	01/20...	105102 DESTINY V...	\$111...	332 LEO STEIN	332 LEO STEIN	MCDNC MEDICAID OF NORTH CAROLINA	Eastside L...	D39095EA987D289767A52D27F4DC1E2374A96198286E24630632F719DF1C...	Over 1...

SUMMARY  \$399,125.47  
3,861 rows - 11 columns Total Balance