

Parent Quick Reference Guide: OP Portal

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Click to access the [OP Portal Parent QRG](#) . From there, you can:

- **Copy and share that URL** (<https://dyzz9obi78pm5.cloudfront.net/app/image/id/66be132da34e2dcac5037c2a/n/getting-started-with-the-patient-portal-a-quick-reference-guide-for-parents-f0824.pdf>), *OR*
- **Download the PDF** and provide it to the parents as an attachment.

The Quick Reference Guide provides the parent with instructions on how to:

- Complete their portal registration from your welcome email
- Navigate the portal and switch between parent and child accounts
- Request and view appointments
- Request medication refills
- View medical records and results
- View and request documents/forms and complete surveys
- Send a message to the practice
- Pay their bill